



**Surname, First Name:** Lutz, Volker  
**Born:** 1968  
**Marital Status:** married  
**Nationality:** German  
**Location:** Pliening/Munich

**Key Qualifications:** 27 years' experience in Computing, Storage, Mainframe, Tape, Network Infrastructure and Virtualization Technologies  
 24 years' experience in Program and Project Management according to PMI and PRINCE2 (certified)  
 17 years' experience in Data Center Relocation-/Migration and  
 24 years' experience in IT Operation according ITIL  
 Execution of Business Impact Analysis  
 Design and Implementation of High Available IT Solutions  
 Planning and Implementation of SAP and Database Migration  
 Takeover and Leading Troubled Projects  
 Vendor and Supplier Management (e.g. IBM, HP, EMC, NetApp, Hitachi, AT&T, GTT, Colt, BT, DXC, TCS)

**Language Skills:**

Language	Proficiency
German	Native
English	Fluent
French	Basic Knowledge

**Professional Education:**

11/1990 - 01/1996 Julius-Maximilians-University-Wuerzburg  
 Study of Mathematics  
 Master of Science (Sc) in Mathematics

11/1988 - 11/1990 Julius-Maximilians-University-Wuerzburg  
 Study of Computer Science

**Professional Experience:**

03/2016 - today DCR Consulting  
 Position : Principal Consultant  
 Duties/Responsibilities/Activities:

- Planning and Execution of complex Data Center Migration-/Relocation and Consolidation
- Project- and Programm Management
- Data Center Management
- Execution of IT Infrastructure and Data Center Assessment
- ICT Infrastructure Optimization and Consolidation
- IT Service Continuity Management

10/2011 – 02/2016 Detecon International GmbH  
 Position: Managing Consultant

## Duties/Responsibilities/Activities :

- Project & Program Management
- Data Center Management
- ICT Infrastructure Strategy and Business Model
- ICT Infrastructure Optimization and Consolidation
- ICT Service Rollout
- IT Service Continuity Management and Business Impact Analysis

05/1996 - 09/2011

IBM Germany

Position: IT Specialist, Project Manager

## Duties/Responsibilities/Activities:

- Systems Management & Administration
- Project Lead

02/1996 - 04/1996

Bauer &amp; Partner

Position: Software Developer

## Duties/Responsibilities/Activities:

- Software Development with Smalltalk according Customer Requirements

**Special Project Experience:**

02/2023 – today

Mercedes Benz USA (MBUSA): Development and Deployment of improvements in the area of Business Continuity and IT Service Management

München, Atlanta

## Duties/Responsibilities/Activities:

- Principal Consultant Business Continuity and IT Service Management
- Development of Quality-of-Service Reports for Incident- and Change-Management
- Planning and Execution of a Disaster Recovery Test for business-critical applications

01/2022 – today

Schaeffler: SAP Migration

Munich, Herzogenaurach, Frankfurt

## Duties/Responsibilities/Activities:

- Project management support of overall Project manager
- Project management office (PMO)

08/2022 – 12/2022

Mercedes Benz USA (MBUSA): Business Impact Analysis (BIA)

München, Atlanta

## Duties/Responsibilities/Activities:

- Principal Consultant Business Impact Analysis
- Preparation of a MBUSA specific BIA-Questionnaire
- Execution of the Business Impact Analysis for 260 Applications with the Applikations Owner and the Business
- Detailed Analysis of results and identification of Finding, Benchmark, and Improvements
- Development of a final BIA Management Report

04/2022 – 07/2022

Mercedes Benz USA (MBUSA): Business Continuity Assessment für die Produktions-Standorte

München, Atlanta

## Duties/Responsibilities/Activities:

- Principal Consultant Data Center and IT Infrastructure Assessment
- Identification of business-critical functions for 10 MBUSA production sites (PDC & VPC)
- Prepare inventory of IT infrastructure and applications
- Mapping of business-critical functions to IT infrastructure and applications
- Evaluation of financial impact caused by data center outages
- Analysis of existing disaster recovery mechanisms
- Process analysis of data center reliability
- Preparation of a business case concerning implementation of identified improvement measures

01/2021 – 12/2022

Shell: Data Center Migration

Munich, Den Haag, Amsterdam

## Duties/Responsibilities/Activities:

- Lead Datacenter Migration Data Analyst, Subject Matter Expert Datacenter Migration, Lead Data Center Migration Planer
- Develop, implement, and maintain leading inventory systems, creating complicated landscape migration plans and building challenging timelines
- Identify potential issues and find opportunities for the most effective ways to exit a DC
- Evaluate organizational methods and provide source-to-target mappings and information-model specification documents for data sets
- Create best-practice reports based on data mining, analysis, and visualization
- Evaluate internal systems for efficiency, problems, and inaccuracies, developing and maintaining protocols for handling, processing, and cleaning data

03/2021 – 2022

Schaeffler: Project manager Data Center Projects

Munich, Herzogenaurach

## Duties/Responsibilities/Activities:

- Project Management and Consulting of Data Center Projects

02/2102 – 07/2021

T-Systems: Next Generation Delivery (NGD)

Munich

## Duties/Responsibilities/Activities:

- Data Analyst and Principal Consultant
- Analysis of data provided by customer and business units
- Support for definition of the FMO design of the NGD model

01/2021 – 02/2021

Audi: Data Center Migration Phase 1b – Project Setup

Munich, Ingolstadt

## Duties/Responsibilities/Activities:

- Project Management and Principal Consultant
- Development of the required data model in order to perform a smooth migration (Best-Practice-Approach)
- Definition of requirements for the AUDI server-, storage and network operation in consideration of the valid infrastructure standards
- Development of project requirements (project description) for internal and external use

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10/2020 – 12/2020	<p>Audi: Data Center Migration Phase 1a – Scope Analysis and High-Level Concept Planning Munich, Ingolstadt Duties/Responsibilities/Activities:</p> <ul style="list-style-type: none"><li>• Project Management and Principal Consultant</li><li>• As-is analysis of systems and applications</li><li>• Definition of Project structure and organization of future data center migration project</li><li>• High level concept planning of future data center migration project (Best-Practice-Approach)</li></ul>
07/2020 – 12/2020	<p>Schaeffler: Projektmanager Data Center Projects Munich, Herzogenaurach Duties/Responsibilities/Activities:</p> <ul style="list-style-type: none"><li>• Project Management and Consulting of Data Center Projects</li></ul>
01/2020 – 04/2020	<p>Daimler (Mercedes Benz USA, Daimler Truck North America): NAFTA Data Center Consolidation Feasibility Study Atlanta, Portland, Munich Duties/Responsibilities/Activities:</p> <ul style="list-style-type: none"><li>• Project Manager for Data Gathering and Data Assessment for both entities to prepare planned NAFTA Data Center Consolidation</li><li>• Focal Point for CIO's and SME's for both entities</li><li>• Development of initial Future Solution Design</li><li>• Development of initial Project Plan for NAFTA Data Center Consolidation execution</li><li>• Business Case development as decision memo of planned NAFTA Data Center Consolidation</li><li>• Development of final Project Report</li></ul>
07/2019 – 01/2020	<p>Shell: Connectivity Improvement Program (CIP) Munich, Bangalore Duties/Responsibilities/Activities:</p> <ul style="list-style-type: none"><li>• Project Management for the planning and execution of the relocation of a local data center in Bangalore (India)</li><li>• Provider Management (AT&amp;T, TCS)</li></ul>
09/2018 – 05/2020	<p>Shell: Connectivity Improvement Program (CIP) Munich, Houston Duties/Responsibilities/Activities:</p> <ul style="list-style-type: none"><li>• Global Lead of work stream Internet Breakout Deployments</li><li>• Deployment AT&amp;T Flexware solution for Internet Breakout</li><li>• Lead of regional Project Managers (APAC, EMEA and Americas)</li><li>• Team Lead for Execution of AD Changes and PAC implementation</li><li>• Focal Point for network service provider AT&amp;T concerning Internet Breakout implementation (e.g. GTT, British Telecom, Frontier, Colt, TCS)</li><li>• Implementation of Aruba Wireless Anchor controller in several Shell data center</li></ul>
09/2018 – 10/2018	<p>DB Schenker: APAC Data Center Consolidation Munich, Singapore Duties/Responsibilities/Activities:</p>

- Project Manager for Business Case development as decision memo of planned APAC Data Center Consolidation
  - Focal Point for country CIO's of 17 APAC countries
  - Investigation of network latency requirements for all countries
  - Expansion of Future Solution Design
  - Development of final Project Report
- 07/2018 – 09/2018 DB Schenker: APAC Data Center Consolidation  
Singapore  
Duties/Responsibilities/Activities:
- Project Manager for Data Gathering and Data Assessment in 17 APAC countries to prepare planned Data Center Consolidation
  - Focal Point for country CIO's of 17 APAC countries
  - Development of initial Future Solution Design
  - Development of initial Project Plan for Data Center Consolidation execution
  - Development of final Project Report
- 04/2017 – 06/2018 T-Systems Shell Global Account: Babylon Program (Global Data Center Consolidation)  
München, Den Haag, Houston, Kuala Lumpur/Cyberjaya  
Duties/Responsibilities/Activities:
- Project Manager
  - Integrated migration planning and migration preparation for virtual migrations and data relocation
  - Single Point of Contact for planning alignment with Shell Organization Entities (Downstream, Upstream, Trading, Global Functions and TLS)
  - Overall responsibility for coordination and execution of data center relocation in Amsterdam, Houston and Kuala Lumpur/Cyberjaya
  - Preparation and planning of data center decommissioning activities
  - Overall program reporting
- 09/2017 – 04/2018 Shell Global Account: AMS DC1 & Westland Exit  
Munich, The Hague, Houston, Amsterdam  
Duties/Responsibilities/Activities:
- Project Manager
  - Integrated migration planning and migration preparation for physical data center relocations
  - Single Point of Contact for alignment with Shell business unites (Downstream, Upstream, Trading, Global Functions and TLS)
  - Leading and execution of data center relocations
  - Provider management (HDS, NetApp and SSCS)
- 09/2017 – 03/2018 Shell Global Account: Data Center Relocation DCPL Platform  
Kuala Lumpur, Cyberjaya  
Duties/Responsibilities/Activities:
- Project Manager

- Project management for executing the data center relocation of a complete cloud platform (Planning, coordination and execution)
- Subprovider Management
- Business Focal Point for determination of dependencies
- Business Focal Point for scheduling

07/2016 - 04/2017

T-Systems Shell Global Account: Amsterdam Data Center Consolidation

Munich, The Hague, Amsterdam, London

Duties/Responsibilities/Activities:

- Migration/Relocation planning, tracking and execution
- Determine current and planned TSI Data Center capabilities and services for the targeted Data Center
- Network analysis of existing use and needs for the targeted Data Center
- Gather asset information (template creation, database creation), analyze data gaps, create scope sets and conduct physical audits
- Assist Customer in data gathering of applications, dependencies and priorities.
- Track and liaise to other associated in-flight projects of the customer impacting the same landscapes/Data Center
- Creation of communication plan
- Project planning and reporting to include staffing and budget control

04/2014 – 06/2016

T-Systems Shell Global Account: Houston IC Data Center Relocation

Munich, The Hague, Houston

Duties/Responsibilities/Activities:

- Migration/Relocation planning, tracking and execution
- Determine current and planned TSI Data Center capabilities and services for the targeted Data Center
- Network analysis of existing use and needs for the targeted Data Center
- Gather asset information (template creation, database creation), analyze data gaps, create scope sets and conduct physical audits
- Assist Customer in data gathering of applications, dependencies and priorities
- Track and liaise to other associated in-flight projects of the customer impacting the same landscapes/Data Center
- Creation of communication plan
- Project planning and reporting to include staffing and budget control
- Planning, tracking and execution of logical and physical decommissioning of 7700 assets

02/2013 – 12/2014

Knappschaft Bahn See : Detail Planning and Execution of Data Center Migration

Bochum/Germany

Duties/Responsibilities/Activities:

- Development of detail planning for the Data Center migration to a temporary Data Center location. Support and coordination of the execution of the Data Center migration. Coordination of sub-provider for the Data Center migration
- 01/2014 - 03/2014
- EnBW: Concept for Data Migration  
Karlsruhe/Germany  
Duties/Responsibilities/Activities:
- Creation of an overall data migration concept as well as detailed data migration concepts for several service modules (e.g. SAP, Exchange, Active Directory, Oracle)
- 01/2014 - 03/2014
- EnBW: Detailed Concept for Data Center Migration  
Karlsruhe/Germany  
Duties/Responsibilities/Activities:
- Creation of a detailed Data Center migration concept
- 06/2012 - 12/2013
- Volkswagen: ITSCM / BCM  
Wolfsburg/Germany  
Duties/Responsibilities/Activities:
- Project Manager for creation, completion and update of ITSCM Disaster Recovery Plans and Documentation
- 07/2013 - 07/2013
- EnBW: Concept for Data Center Migration  
Karlsruhe/Germany  
Duties/Responsibilities/Activities:
- Evaluation of Data Center Relocation for EnKK, based on existing concepts and plans. Scope is the quality assurance of existing concepts as well as their adoption and extension
- 06/2012 - 06/2012
- Knappschaft Bahn See: Gap Analysis for Data Center Migration  
Bochum/Germany  
Duties/Responsibilities/Activities:
- Performing gap analysis of existing Data Center migration planning. Create high level Data Center migration plan. Definition of work products for Data Center migration. Labor cost estimation for Data Center migration
- 05/2012 - 05/2012
- AMOS: AGN Service Landscape  
Munich/Germany  
Duties/Responsibilities/Activities:
- Assessment of AGN Service Landscape (Architecture of Service Landscape, Service Catalogue, Service Building Blocks, Service Description and Service Calculation Model)
- 12/2011 - 04/2012
- Huawei Technologies: Global Network and Data Center project  
Shenzhen/China  
Duties/Responsibilities/Activities:

- Evaluation of current Data Center Architecture, Distribution and Design.
- Planning of future Data Center Architecture, Distribution and Design.

10/2011 - 11/2011

Knappschaft Bahn See: IT Assessment  
Bochum/Germany

Duties/Responsibilities/Activities:

- Assessment of IT and Data Center Infrastructure.
- Definition of saving potential within the IT and within the Data Center.

01/2011 - 09/2011

ADAC: Data Center Relocation  
Munich/Germany

Duties/Responsibilities/Activities:

- Preparation of a concept for Performing a Data Center Relocation
- Project Lead of executing the Data Center Relocation (Planning, Coordination and Execution)

01/2011 - 05/2011

W&W Informatik : Project CUT, Data Center Migration  
Ludwigsburg/Germany

Duties/Responsibilities/Activities:

- Project Management Support during Migration Application of an acquired Company
- Consulting of Data Center Planning and Data Center Migration

05/2010 - 12/2010

ITERGO: AREAL+ - Data Center Building and Data Center Relocation  
Duesseldorf/Germany

Duties/Responsibilities/Activities:

- Project Lead of executing the Data Center Relocation (Planning, Coordination and Execution)

07/2009 - 06/2010

Price Waterhouse Coopers: RZ 2.0 - Data Center Relocation  
Frankfurt/Germany

Duties/Responsibilities/Activities:

- Project Lead of executing the Data Center Relocation (Planning, Coordination and Execution)

10/2008 - 06/2010

European Patent Office : Data Center Relocation  
Munich/Germany

Duties/Responsibilities/Activities:

- Project Lead of executing the Data Center Relocation (Planning, Coordination and Execution)

01/2010 - 05/2010

FTI: Data Center Relocation  
Munich/Germany

Duties/Responsibilities/Activities:



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	<ul style="list-style-type: none"><li>• Project Lead of executing the Data Center Relocation (Planning, Coordination and Execution)</li></ul>
10/2008 - 03/2010	ASIC: IBM Turnkey Roboter Implementation Munich/Germany Duties/Responsibilities/Activities: <ul style="list-style-type: none"><li>• Project Lead for Migration from SUM STK Library environment to IBM Tape Library Technology</li></ul>
08/2008 - 03/2010	ASIC: Projectmanagement Support for CREDO Unterfoehring/Germany, London/United Kingdom Duties/Responsibilities/Activities: <ul style="list-style-type: none"><li>• Project Management Support during IT Consolidation of Customer European Subsidiaries</li><li>• Project Lead for Data Center Relocation from London to Unterfoehring</li><li>• Project Lead for Logical Relocation of IBM iSeries from Athens to Unterfoehring</li></ul>
06/2009 - 11/2009	Phoenix Pharmahandel: Data Center Relocation Fuerth/Germany Duties/Responsibilities/Activities: <ul style="list-style-type: none"><li>• Project Lead of executing the Data Center Relocation (Planning, Coordination and Execution)</li></ul>
07/2009 - 08/2009	Homag: Data Center Relocation Schopfloch/Germany Duties/Responsibilities/Activities: <ul style="list-style-type: none"><li>• Project Lead of executing the Data Center Relocation (Planning, Coordination and Execution)</li></ul>
05/2008 - 08/2008	First Data: IBM zSeries Relocation, Management Consulting Bad Vilbel/Germany Duties/Responsibilities/Activities: <ul style="list-style-type: none"><li>• Management Consulting of IT Operations Manager</li><li>• concerning IT Operation Processes</li><li>• Project Lead for IBM Mainframe Relocation</li></ul>
03/2007 - 08/2008	Schaeffler KG: IT RO for SAP Herzogenaurach/Germany Duties/Responsibilities/Activities: <ul style="list-style-type: none"><li>• Project Lead for the Migration of the complete Customer SAP Databases (SAP R3, SAP BW, APO, ...)</li></ul>
08/2006 - 02/2007	BG PHOENICS: Rollout Phoenix Munich, Boeblingen/Germany Duties/Responsibilities/Activities: <ul style="list-style-type: none"><li>• Management Consulting of IT Operations Manager</li><li>• Project Management Support during Rollout Phase of an Insurance Application</li></ul>
05/2006 - 08/2006	Wacker: Migration of ORACLE Database Server, Migration of AIX environment

	Freiberg/Germany Duties/Responsibilities/Activities:
	<ul style="list-style-type: none"> <li>Project Lead for Migration of ORACLE Database Servers and for the Migration of IBM AIX Systems</li> </ul>
01/2006 - 06/2006	Wacker: Implementation of Storage on Demand Munich/Germany Duties/Responsibilities/Activities:
	<ul style="list-style-type: none"> <li>Project Lead for Implementation of the Storage on Demand environment</li> </ul>
07/2005 - 02/2006	LBBW: Storage Implementation Stuttgart/Germany Duties/Responsibilities/Activities:
	<ul style="list-style-type: none"> <li>Takeover of Crisis Management for Storage Implementation for Mainframe and Decentral Storage Systems</li> <li>Coordination of IBM Support Organization in order to resolve Product Problems</li> </ul>
07/2005 - 02/2006	IBM: VCC - Virtual Client Concept Munich, Mainz/Germany Duties/Responsibilities/Activities:
	<ul style="list-style-type: none"> <li>Project Lead for Software Development of an Desktop Virtualization Solution</li> </ul>
01/2005 - 12/2005	HVInfo: ATOM - Advanced Overall Tivoli Management Munich/Germany Duties/Responsibilities/Activities:
	<ul style="list-style-type: none"> <li>Project Lead for Migration of Customer Tivoli environment to zLinux</li> </ul>
10/2004 - 12/2004	GaVI: Server Consolidation SV-Neu Stuttgart/Germany Duties/Responsibilities/Activities:
	<ul style="list-style-type: none"> <li>Project Lead of SAP Server Consolidation on IBM Power Server</li> </ul>
06/2004 - 12/2004	HVInfo: PoC Tivoli on Linux Munich/Germany Duties/Responsibilities/Activities:
	<ul style="list-style-type: none"> <li>Project Lead for Proof of Concept for the IT Landscape Decision, concerning the Implementation of Tivoli on Linux on IBM zSeries or IBM Intel Server</li> <li>Preparation of Decision Memo including Business Case</li> </ul>
09/2004 - 11/2004	RI Solution: SAP Server Consolidation on IBM Power 5 Server Munich/Germany Duties/Responsibilities/Activities:
	<ul style="list-style-type: none"> <li>Project Lead of SAP Server Consolidation on IBM Power 5 Server</li> </ul>
06/2004 - 09/2004	SEW Eurodrive : SAP Migration on Bladecenter

- Bruchsal/Deutschland  
Duties/Responsibilities/Activities:
- Crisis Management after Customer Escalation
- 04/2004 - 06/2004  
Rossmann: BladeCenter and SAN Consolidation  
Hannover/Germany  
Duties/Responsibilities/Activities:
- Crisis Management and Project Lead of IT Consolidation
- 07/2002 - 12/2003  
BMW: SIGMA Maintenance  
Munich/Germany  
Duties/Responsibilities/Activities:
- Project Lead of Hard- and Software Maintenance of customer IBM RS/6000 and AIX system environment
- 02/2003 - 11/2003  
BG PHOENICS: IT Landscape Decision  
Munich/Germany  
Duties/Responsibilities/Activities:
- Project Lead of Load- and Performance Tests for the customer IT landscape
- 10/2000 - 12/2002  
HVBInfo: Tivoli operation  
Munich/Germany  
Duties/Responsibilities/Activities:
- Project Lead of Tivoli operation
- 01/2002 - 07/2002  
BMW: Availability Management  
Munich/Germany  
Duties/Responsibilities/Activities:
- Availability and Service Manager
- 10/1999 - 10/2000  
BMW: Server Operation  
Munich/Germany  
Duties/Responsibilities/Activities:
- Project Lead of RS/6000 Server and Tivoli Operation team
- 04/1997 - 08/1999  
IZB-Soft: KORE (Cost Accounting)  
Munich/Germany  
Duties/Responsibilities/Activities:
- Design and Implementation of an ORACLE Database component of the customer cost accounting application
- 06/1996 - 03/1997  
Sanacorp : Implementation of Systems management with SystemView  
Planegg/Deutschland  
Duties/Responsibilities/Activities:
- Implementation of network and system monitoring
  - Education of customer employees

**Publications:**

12/2012 DMR Markets Financial Services

Industry Talk:  
Data Center consolidation projects in the Financial Services industry

**Certifications:**

Project Management	PMI, PRINC2 Foundation, PRINCE2 Practitioner Masters Certificate in Project Management (George Washington University)
Service Management	ITIL Foundation
Innovation	Innovation Management (IBMI)
Technology	Tivoli Top Gun, Oracle Administration